



SRSRA NEWSLETTER

For SRS Retiree Association Members

Frank Campbell, Editor

Volume 24, No. 1, Jan. 2021

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SRSRA Contact Information:

Web page – SRSretirees.org

Facebook – SRS Retirees

SRSRA Resource Center – phone 803-508-7065 Message Line or email SRSRA@LSCOG.ORG

About this newsletter

The SRSRA Newsletter is published four times a year – January, April, July, and October. The Newsletter is sent to all dues paying SRSRA members. If we have your email address on file, you receive it first since the email version is much quicker to send than the printed version. If you are getting the printed version and would like to get the email version instead, please send us a note through the www.srsretirees.org web page with your current email address and we will update our records. Also, receiving it by email reduces our costs of printing and distributing this newsletter. If you are receiving the printed version, please consider contacting us and switching to an email subscription.

SRS Retiree Association, Inc.

P. O. Box 5686, Aiken, SC 29804

Phone: (803)508-7065; e-mail: srsretirees@srsretirees.org

WEB PAGE: <http://srsretirees.org>

Letter from Dave Fauth, SRSRA Chair

Merry Christmas and Happy New Year SRS Family,

I hope you find 2021 more accommodating than last year. We are preparing for the annual meeting at USC-Aiken but realize that April is too soon to have a worthwhile meeting and we have moved the event to late September.

I want to start by saying how proud I am of the Resource Center staff, Laureen Feinman, Jeanne Szymanski, and our SRSRA volunteers! We conducted another highly successful Medicare Prescription Drug Plan Review and Enrollment helping about 650 retirees/spouses despite the roadblocks created by COVID-19.

I am happy to announce that we have opened association membership to SRS non-retiree spouses at no cost if their significant other is a current member. When renewing your membership simply include the name of the spouse on your application. We may already have their name if they have used the services of the Resource Center.

Unfortunately, our Resource Center has not been fully available to us since mid-March and as we begin 2021, this remains the situation. Right now, we are limited to one day a week and only our RC manager may enter the building due to social distancing COVID restrictions. We are utilizing our volunteers to assist you from their homes. We may sometimes be slow to respond to phone messages but we will continue to respond to your requests as soon as we can. Please remember to answer your telephone calls if you have left us a message. The volunteers will be returning your calls from their homes so you may not recognize the numbers.

In 2021, we will again be offering our monthly Aging into Medicare meetings on Tuesday and quarterly on certain Fridays. We thank the City of Aiken for allowing us to use the large classroom at the Aiken Municipal Building, 214 Park Avenue in Aiken for the first quarter of 2021. Class curriculum is designed to help retirees/spouses make the best possible Medicare decisions tailored to their needs.

We have also been utilizing our Facebook page to keep everyone current on our SRSRA activities and information of value to our membership. We now have 942 members in our Facebook group. This site is an inexpensive means to keep us all up-to-date on information that affects us and our families. Ask your family members or close friends to keep you abreast on our social media news. Let us know what information you would like to see. New important and critical information about COVID-19 vaccine access has been posted there.

Our website, www.srsretirees.org, is another means to keep you all up to date. Many of you are using the "Join/renew", "Donate", and "Contact Us" options. The "Contact Us" button is an easy way to ask questions, give us updated contact information, and/or get assistance.

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(Chair's letter, continued)

I close this letter by asking all of you to step up and help our fellow retirees and their families through these difficult times. Your SRSRA board will try to keep you informed and we ask that you pass this information on to neighbors and friends.

Dave Fauth, Outgoing SRSRA Chair

SRSRA Annual Meeting

Due to the ongoing coronavirus pandemic, the SRSRA Annual Meeting is scheduled for Tuesday, September 14, 2021. Moving the Annual Meeting to the fall will allow time for the vaccine to be fully distributed and for our members to be safe during the meeting. The Etherredge Center is currently allowing events to be held in the auditorium with social distancing, but they cannot allow our meet and greet with vendor displays that we have in the lobby which is the most popular part of the Annual Meeting. We are planning some format changes for the Annual Meeting that you are sure to like, so mark your calendars for September 14, 2021.

2020 SRSRA United Way Results

Thank you for supporting this year's annual United Way campaign. Through your generous contributions, our SRS Retiree Association was able to raise \$20,560 in a most unusual and challenging year. This investment in our community helps bridge the gap between those who need help and those who can help. Your gift ensures that vital services continue to be provided for families, children, young people, the elderly and many others in the Aiken/Augusta area. Thanks to all for your participation.

Gas Card Winner

The first gas card winner for this issue is F.J. Randall. This lucky SRSRA member has won a \$50 gas card courtesy of the SRSEA and SRSRA. Call Bob Hottel at 803-648-7721 within 30 days to claim your gas card! Please verify your home address when you contact Bob.

Benefits Protection Committee

Recently the Site sent each retiree a letter that informed us that Transamerica was becoming the new service provider for the Savannah River Nuclear Solutions, LLC Multiple Employer Pension Plan (MEPP). Because of this change, each retiree is encouraged to set up an on-line account to view your pension benefits and for your Savings and Investment Plan (SIP), if you still have money in this program. If you have already set up a Transamerica account for your SIP, you do not need to set up another account for your pension – both show up on the same account.

To create an on-line account at Transamerica

1. Visit transamerica.com/portal/srsretire
2. Click “CREATE AN ACCOUNT” in the top-right corner
3. Follow the prompts to set-up your on-line account

Once you have completed the on-line set-up process, select your MEPP (pension) account. You will then be on the “Your Information” page. This is where your address of record is shown, along with the benefit you are currently receiving from the MEPP (pension) plan and the beneficiary you have designated for this benefit. Not all information may show up on the Transamerica database at this time, because some of the information (pre-2012), such as beneficiaries chosen when people first retired, are in off-Site storage locations, and it is taking time to pull that information out to be added to the Transamerica database.

If you would like to change your address of record, tax withholdings, or direct deposit information please contact the Savannah River Nuclear Solutions Customer Service Center.

PHONE: (803) 725-7772 or (800) 368-7333

EMAIL: service-center@srs.gov

The SRSRA encourages all retirees to set up this account, since it may be required in the future, and to check the information that is in the system. It is especially important to check the beneficiary designation.

The Resource Center is available to assist you in setting up your account.

Gas Card Winner

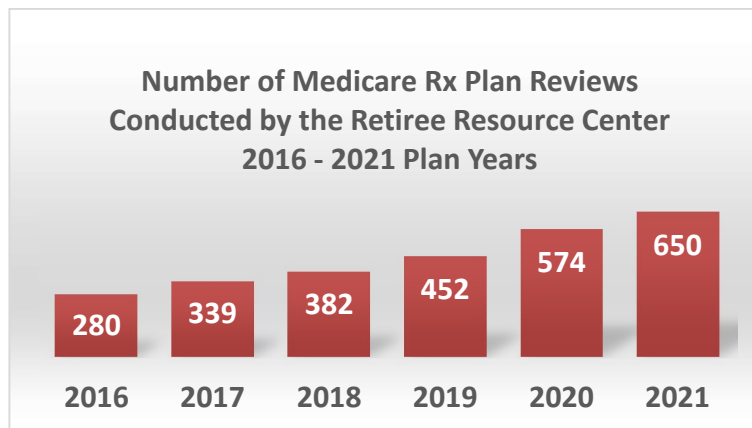
The second gas card winner for this issue is Don C. Ralon. This lucky SRSRA member has won a \$50 gas card courtesy of the SRSEA and SRSRA. Call Bob Hottel at 803-648-7721 within 30 days to claim your gas card! Please verify your home address when you contact Bob.

Retiree Resource Center Report

Lauren Riley Feinman, Manager

COVID times settled over the Retiree Resource Center with its ominous presence taking away the precious face-to-face services both the retirees and volunteers had come to value so much. First, no more retiree clients were allowed in the building. Then, our volunteers were allowed to come in only occasionally on unpredictable schedules. Next, our Age-In-Training meetings, so important to our new retirees, were no longer allowed. Finally, as our crucial Medicare Open Enrollment period began in October 2020, the wonderful data systems Ranny Saylor had developed were no longer accessible because we now work from home.

But these difficulties brought out the very best efforts from our volunteers. They did not let themselves be discouraged, despite the glitches with the government's MyMedicare plan comparison and enrollment website, a number of retirees who requested Rx reviews but did not answer the phone when volunteers tried to call them back, and the myriad of new procedures which had to be set up. All this meant the Medicare Rx reviews for 2021 took roughly three times as long for the volunteers to do remotely compared with doing them in person. **But the volunteers overcame all the problems and reviewed our largest number of plans during a Medicare Open Enrollment season in six years!**



We are still imputing the data from the Rx home reviews into our database, but a preliminary assessment shows over 75% of the plans reviewed for the 2021 plan year needed a change away from their current insurance carrier or pharmacy to obtain the most competitive total out-of-pocket costs based on the retirees' specific drugs. Annual Rx reviews for retirees are a necessity.

Special Appreciation for 2021 Plan Year Medicare Open Enrollment Volunteers

Bob	Croley	Dick	Frushour	John	Plodinec	John	Veldman
Bruce	Cadotte	Larry	Hall	Jack	Roberts	Marilyn	Winn
Sandy	Carroll	Rick	Geddes	Ranny	Saylor	David	Zigelman
Mila	Drutel	Nick	Kuehn	Don	Stevenson		
Dave	Fauth	Ken	Perrine	Tom	Varallo		

Kudos also to Phil Croll who made it his top priority to find new venues for continuing the Age-In-Training meetings by using both the Aiken Municipal Building and the Lessie Price Senior and Youth Center.

Our volunteers will continue to serve retirees and their families going forward, and we all hope for better times in 2021.

“Benefitting You”

- ***Are you eligible for payment under the Catastrophic Drug Benefit for the 2020 plan year?***
Your claim must be postmarked by February 28th.

You must submit (1) a copy of the Right Opt Catastrophic Drug Plan Application for Plan Year 2020 and (2) Your final Prescription Drug Plan (or Medicare Advantage Plan) EOB (Explanation of Benefits) for December 2020 showing the amount of out-of-pocket expenses for the year while in Stage Four Catastrophic Coverage. This is generally when you have more than \$6,350 in covered out-of-pocket prescription drug costs. Call Right Opt at 877-591-8904 or the Retiree Resource Center at 803-508-7065 and we'll help you check your eligibility and file your claim.

- ***What happened to my Liberty Mutual Home and Auto Insurance I have been purchasing through SRS?***
SRS has discontinued its relationship with Liberty Mutual as of December 31, 2020. All existing policies will remain in force with current plan features and rates through the existing term of the policy. Call Liberty Mutual to arrange future payments and for general questions at 1-800-295-2820.
- ***Who is HealthEquity?*** That's the new name for the WageWorks since they were acquired.

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- ***Want the latest information on new trends with senior frauds and scans from the SC Attorney General's Office?*** This Tele-town Hall session requires no registration – just call in and enter the PIN number below when you are prompted, and you can listen to the experts.

Friday, January 29, 2021, 10 AM - 11 AM

Call 877-229-8493 to join. Enter PIN: 114681

Expert Guests Include:

Attorney General Alan Wilson--SC Attorney General's Office
Carri Grube Lybarker, Administrator--SC Dept. Consumer Affairs
Kathy Stokes, AARP's Director of Fraud Prevention

Retiree Resource Center Metrics Since Inception September 2014 - December 31, 2020

4,658	Office Visits at Retiree Center
3,185	Clients Served
9,306	Phone Contacts
833	Email Contacts
\$3.0 million	HealthEquity/WageWorks Claims transmitted by RRC
2,677	Number of Medicare Rx Plan Reviews conducted over Six Years
\$1.8 million	Projected Retiree out-of-pocket savings from Reviews over 5 years – The 2021 plan year savings are not yet available.

Gas Card Winner

The third gas card winner for this issue is William E. Brady. This lucky SRSRA member has won a \$50 gas card courtesy of the SRSEA and SRSRA. Call Bob Hottel at 803-648-7721 within 30 days to claim your gas card! Please verify your home address when you contact Bob.

Benefits Contacts

- **SRS Benefits Service Center** at the site: (HR, payroll questions. Currently no live answer; the message encourages online contact but allows you to leave a message for a return call.)
803-725-7772 (local area SC and GA) 800-368-7333 (toll free) service-center@srs.gov
- **SRSRA Retiree Resource Center:** **803-508-7065 Message Line SRSRA@LSCOG.ORG**
- **Transamerica** **866-288-3257 www.transamerica.com/portal/srsretire/**
- **Right Opt (MyMedicareAdvocate/GetInsured)** **877-591-8904; www.rightoptretiree.com/srs**
- **Health Equity (WageWorks)** **877-924-3967; www.participant.wageworks.com**
- **Medicare Helpline** **800-633-4227; www.medicare.gov**
- **Prudential Life Insurance** **844-494-4778; (Company Control Number/Access Code = 51945) www.prudential.com/mybenefits**
- **Blue Cross/Blue Shield of SC** **800-325-6596; <http://www.southcarolinablues.com>**
 - **Option 1 for Medical, Option 2 for Dental, Option 3 for Pre-Cert/Med Authorization**
- **DuPont Retirees life insurance:** **800-775-5955**
- **DuPont Retiree Medical with Via** **866-322-2864; <https://my.viabenefits.com/>**
- **Corteva Agriscience for other DuPont Benefits:** **800-775-5955**
- **DuPont Retirees Contact Information for other benefits:**
<http://www.retiree.dupont.com/our-company/retirees/contact-us.html>
- **Social Security** **800-772-1213 <http://www.ssa.gov>**
(Offices are currently closed so telephone or internet access only)

In Memoriam (Oct 2019-Sept 2020)

Note: SRSRA Board members obtain these names from local newspapers. The information cannot be obtained from site contractors. If you would like your deceased love on included, please send us their name via our website, email at srsra@lscog.org or leaving a message at (803)508-7065.

- | | | | |
|------------------------------|---------------------------|-------------------------|------------------------------|
| • Adkins, Douglas | Anderson, Orvis B. | Bergeron, Peter H. | Blythe, Lawanda G. |
| • Bohman, Victor F. | Boyce, William T. | Bragg, Ralph E. | Burden, Ronald M. |
| • Carlson, Michael K. | Carpenter, Larry D. | Cato, Charles | Chmura, Charles K. |
| • Cobbs, William C. | Cohen, Michael | Collins, Gary L. | Conway, Joseph K. |
| • Cook, James R. | Cook, Jesse S. | Cook, Louis H. (Lou) | Counts, George W. |
| • Counts, Lorica L. | Cowart, Clinton (Clint) | Deweese, Wayne F. | Dorsett, Robert S. |
| • Dunbar, Fredrica P. | Durden, Jack R. | Evans, Arthur W. (Art) | Faucett, James H. |
| • Flowers, William. | Folger, Robert L. (Bob) | Ford, Samuel W. | Foreman, James J. |
| • Fowler, Jerry W. | Franks, Henry H. | Gardner, James W. (Jim) | Gauthier, Harold P. (Pierre) |
| • Gibbons, James R. (Jim) | Gibson, Dennis L. | Gilmer, George E. | Goforth, Larry L. |
| • Goodwin, Talmadge H. (Tad) | | Goodwin, Ulyssee | Grady, Nina J. |
| • Grant, Jose B. | Griffin, Joel B. | Hammett, James W. | Harless, Paul W. |
| • Harley, Lucile | Harris, William L. | Hatfield, Carl B. | Haynes, Terri L. |
| • Haywood, Patrick D. | Hendrix, James E. | Hockinson, Charles L. | Holmes, Fred O. (Phred) |
| • Holt, Dixie S. | Howard, Ralph E. | Hughes, Arthur R. | Hughes, Eugene |
| • Huntzinger, Carl J. | Inabinet, Wyman G. | Jamison, Carolyn H. | Johnson, Barney |
| • Jones, James V. | Jones, Joseph A. | Jones, Solomon L. | Kendrick, Edwin R. |
| • King, Charles S. | Kramer, James R. | Langford, Francis L. | Lanier, Ronald C. |
| • Lewis, Michael W. | Lewis, Sherrie H. | Linnenkohl, James L. | Lovett, Stanley R. |
| • Lown, Joseph A. (Joe) | Luxa, Donald B. | Madura, Tina G. | |
| • Martin, Thomas M. (Mickey) | | Moore, Willie H. | Morris, Harry B. |
| • Norton, Carla L. | Odom, Jesse | Okawa, Steve Y. | Owen, Michael L. |
| • Owens, Donna S. | Owens, Harry H. | Parrott, Alvis B. (Al) | Patterson, Sarah T. |
| • Pearson, Audrey W. | Peebles, James L. | Radnoty, Charles K. | Robinson, Donald G. |
| • Robinson, Lavanda | Rohrer, Rebecca A. | Ross, Lorin W. | Rowland, Henry (Hank) |
| • Royal, William | Rumsey, Kenneth L. | Scott, Charles M. | Seigler, Betty H. |
| • Sharp, David A. | Shiver, William H. (Bill) | Shuford, John A. | Smith, Lee S. |
| • Spencer, Richard E. | Swafford, John J. | Sykes, George H. | Thiessen, Crispin W. |
| • Thomas, Ronald J. | Thompson, Edward | Tietze, Kevin N. | Walker, Willie L. |
| • Waltz, William R. | Whitaker, Max O. | Williams, Delinda L. | Williams, James |
| • Wilmarth, William R. | Wilson, Allen W. | Wilson, Leonard E. | |
| • Woodman, Victor R. (Russ) | | Yon, Robert E. (Bobby) | Young, Jessie P |

In Memoriam (Oct 2020 - Dec 2020)

George William Blackburn Jr, Sylvania	Lamar L Keisler, Aiken
Roy Boatwright, Wrens	Celia Baxley Langford, New Ellenton
Albert H (Al) Boni, Aiken	Daniel Malizia, Aiken
Kenneth P Burkhart, Aiken	Reed McGuire, Aiken
Calvin Wayne Carr, New Ellenton	George H (GH) McKie, North Augusta
William Lee Cooper, Augusta	Jerry Moran, Justin TX
James Harold Faucett, Aiken	Stephen Hayes Pack, Barnwell
Robert Lancaster Folger, N Augusta	Charles P (CP) Parker, Barnwell
Michael Gist, Augusta	Robert Peebles Jr, Williston
William R Greenaway, Evans	Joseph Frederick Sabino, Aiken
Allen Walter Wilson, Lexington	Patricia Stokes, Aiken
Alejandro V (Alex) Guanlao, N Augusta	Richard Arthur Taylor, Mt Pleasant SC
George A Hensley Sr., N Augusta	Thomas Aaron Tullis Sr., Augusta
Henry T Holley, Augusta	John Neil Tune, Williston
Norman Stanley Hurt, Jackson	Janice Martin Wakefield, Williston
Dennis Franklin Hydrick, Rock Hill	Billy Wade Waller, Augusta
Wyman Inabinet, Aiken	Thomas Glenn Williams, Aiken
Tony Johnson, Augusta	