



SRSRA NEWSLETTER

For SRS Retiree Association Members

Gene Dixon, Editor

Volume 26, No. 3 July 2023

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SRSRA Contact Information:

SRS Retiree Association, Inc. P. O. Box 5686, Aiken, SC 29804

Phone Message Line: 803-508-7065; e-mail: **SRSRA@LSCOG.ORG**

SRSRA Resource Center: Phone Message Line: 803-508-7065; email SRSRA@LSCOG.ORG or use the “Contact Us” button on the website (see link below).



Web Page: <http://srsretirees.org>



Like us on Facebook: SRS Retirees

SRSRA Mission

The mission of the SRS Retiree Association is to work to advocate for the maintenance of retiree pension and medical benefits in current dollars, provide assistance and support of the greater SRS retiree population, ensure that the retiree benefits and needs are visible to the broader community, and support current and future missions of the SRS.

About this Newsletter

The SRSRA Newsletter is published four times a year – January, April, July, and October. The Newsletter is sent to all dues paying SRSRA members. Previous editions of this newsletter are posted on the Retiree Association website at www.srsretirees.org under the Newsletters tab.

To switch to an electronic newsletter, send a note via www.srsretirees.org, with your current email address and to update our records.

SRS Retirees on Facebook

Check us out! <https://www.facebook.com/groups/1628555790551114>.

Great sharing and information can be found on the SRS Retirees Facebook page. Search for the group name SRS Retirees and join your fellow retirees in that group.



SRSRA Resource Center

The SRSRA Resource Center will be relocating at the end of September. Watch for details.

SRNS/BSRA and SRMC will be mailing announcements in the next few weeks about the new vendor to replace Conduent/RightOpt. These SRNS/BSRA and SRMC mailings will provide detailed guidance on what our respective retirees will need to do to make this a smooth transition. It's very important that you open your mail since you have decisions to make. Here are some points for you to consider as the changes emerge:

- SRNS/BSRA retirees will be able to keep their current Medicare Supplement Plan Type and their insurance carrier (e.g., UHC Plan F, Blue Cross Plan G, etc.) and/or their current Medicare Advantage Plan and Prescription Drug Plan should they desire.
- SRMC retirees will be able to keep their current Medicare Supplement Plan Type (e.g., Plan F, Plan G, etc.). This may require a carrier change (this includes a guaranteed issue). SRMC retirees can also keep their current Prescription Drug Plan should they desire. In addition, SRMC will offer a group Medicare Advantage plan.
- Medicare Advantage Plans can offer many attractive features but being able to easily re-enroll in a Medicare Supplement Plan is usually not one of them. You and your spouse need to fully understand your options, what choices you can and cannot have in the future, and how well your options fit into your personal needs for the long run. Medicare plans are not a "one size fits all."
- HealthEquity (WageWorks) will continue to provide the SRNS/BSRA HRA claims administration right now.
- SRMC will be changing its HRA claims administration and advocacy vendor effective January 1, 2024. More details will follow including a schedule for meetings at the SRMC headquarters building on Silver Bluff Road in Aiken.
- The SRNS/BSRA/SRMC retiree stipend process and schedule, and the retiree life insurance benefit coverage, will not change for 2024.
- The SRNS/BSRA/SRMC Catastrophic drug benefit will cover catastrophic drug expense reimbursements throughout the calendar year of 2023. The benefit ends as of January 1, 2024, The prescription drug deductibles have increased over the years, however, and the SRSRA is requesting a different benefit design to continue providing assistance to retirees with very high prescription drug costs.
- The most effective way for you to control Prescription Drug expense is for you to review your Rx plans every year during the Annual Enrollment period of October 15th to December 7th. We help our retirees do this every year and can do that for you, or we can give you instructions on how to do the review online yourselves. Watch for details in September, which will include information on how to schedule personal Rx reviews.
- Retirees with insulin medications need to pay special attention when comparing Rx plans for 2024 to be sure the pricing is updated for the new lower costs. We are hoping the on-line Medicare Planfinder incorporates these changes automatically this year, and we will keep you informed.
- SRNS/BSRA will be offering a very valuable oncology concierge program for pre-65 retirees enrolled in the SRNS medical plans. Take a look at it when the information comes out.

SRS currently has 3 prime contractors:

SRNS – Savannah River Nuclear Solutions is responsible for producing and protecting nuclear materials for our nation's security and protecting the environment. For more information visit: <https://www.savannahrivernuclearsolutions.com>

BSRA - Battelle Savannah River Alliance is responsible for the Savannah River National Laboratory. For more information visit: <https://www.battellesra.org>

SRMC – Savannah River Mission Completion is responsible for waste management and decontamination. For more information visit: <https://www.savannahrivermissioncompletion.com>

SRSRA Needs Your Help

The Savannah River Site Retirees Association (SRSRA) is a non-profit organization that provides a variety of services and benefits to SRS retirees. We are asking all members to speak with just two of their acquaintances or friends, who are not members of the SRSRA, who worked at the Savannah River Site regarding the services and benefits we provide and ask them to become a member. More information can be found on the web page: srsretirees.org



The SRSRA offers a wide range of services, including:

- A retiree resource center that provides information and assistance on a variety of topics, such as health insurance, Medicare, and Social Security.
- A newsletter that keeps members informed of the latest news and events.
- Advocacy on behalf of SRS retirees to government agencies and other organizations.

Please take a few minutes to speak with your fellow acquaintances or friends about the SRSRA. We would be grateful for your help in growing our membership, maintaining services and strengthening our impact.

SRSRA Association Membership

SRSRA Membership is \$25 per year. Your membership helps us to continue to provide these valuable services to SRS retirees. Annual dues are from January 1 through December 31 and can be paid anytime. Dues can be paid for up to three years. Retirees \$25, Retired Spouses (spouse of a member and also a retiree) \$0 and Surviving Spouses \$5. Spouses (including non-SRS retirees) can also join for \$0.

There are two ways to pay membership annual dues: 1) Go to our WEB page (<https://srsretirees.org>). Click on the “Membership” button near the top of the page. Fill out the form and make payment via PayPal or a credit card; or 2) Complete a printed membership form and mail the form and a check to. The SRSRA address listed. More information can be found on the web page: <https://srsretirees.org/membership/>

Any questions regarding membership or to obtain a Membership Form, will be addressed by sending an email to RannySaylor@srsra.onmicrosoft.com.

Gas Card Winner

The first gas card winner for this issue is William H. Parrish. This SRSRA member has won a \$50 gas card courtesy of the SRSEA and SRSRA. Please text or call Bob Hottel (803 221-4248) or email (abhottel@bellsouth.net) within 30 days to claim your gas card! Please verify your home address when you contact Bob.



Energy Employees Occupational Illness Compensation Program

The Energy Employees Occupational Illness Program Act (EEOICPA) provides compensation and medical benefits to employees whose illnesses were caused by exposure to radiation, beryllium, or silica while working at a nuclear weapons DOE facility during a specific time period. Funded and administered by the U.S. Department of Labor (DOL), the program helps ensure that energy workers who developed cancers from occupational radiation exposure – or surviving family members – are compensated for the illnesses. Evidence must show that toxic exposure at a DOE facility was significant in causing, contributing to, or aggravating, claimed conditions.

The U.S. DOL Division of Energy Employees Occupational Illness Compensation (DEEOIC) has eleven Resource Centers nationwide to help workers and their families apply for EEOICPA benefits. The district DEEOIC office claims examiner uses many methods to establish the connection between exposure and the claimed conditions including dose reconstruction from your specific work/exposure history and medical results.

To start the claim process, you should contact our district DOE DEEOIC office. This office is staffed by personnel who will lead you through the evaluation. Contact information for the CSRA Office is:

Department of Labor Savannah River Resource Center
1708 Bunting Drive
North Augusta, SC 29841
803-279-2728 or 866-666-4606

There are several for profit “companies” claiming they can get you these benefits. Please be aware that you do not need these “companies” to get you into this system or through this process. These “companies” are likely seeking a part of your compensation. Just contact the above DOL local office yourself to get started. You will be asked to complete a National Supplemental Screening Program Health and Exposure History Enrollment Survey as a step to performing a dose reconstruction and a medical screening to make a decision on your claim.

Medical Screenings Available

Through the National Supplemental Screening Program (NSSP), the U.S. Department of Energy (DOE) offers free customized medical screenings to former Savannah River Site (SRS) workers who may have been exposed to hazardous substances on the job site. Former workers include eligible DOE federal, contractor, and subcontractor workers. The screenings are designed to identify occupational diseases such as chronic respiratory illnesses, hearing loss, kidney or liver disease, and some forms of cancer. The NSSP is part of [DOE’s Former Worker Medical Screening Program](#) and is the primary screening program for SRS former operations and production workers. The [Building Trades National Medical Screen Program](#) (BTMed) is the primary screening program for former SRS construction workers.



Why get screened? Screening exams can help identify signs or symptoms of work-related health conditions at early stages. Even if you see your doctor regularly, screening for health conditions related to your potential exposures at SRS may benefit you and may not be addressed as part of your regular medical exams. Health conditions related to occupational exposures can develop many years after exposure. If you’ve already been screened through the NSSP, you are eligible for rescreening every three years to check for conditions that may have developed since your last exam. To date 3,013 SRS former workers have been examined in the NSSP, with the following findings:

- Restrictive Lung Disease 26.05%
- Obstructive Lung Disease 6.76%
- Asbestos-Related Disease 15.03%
- Noise-Induced Hearing Loss 44.30%
- Elevated Creatinine (possible kidney disease) 25.80%
- Beryllium Sensitization 2.26%

How do I participate? Contact the NSSP to verify your eligibility and to enroll to receive a medical screening exam. You’ll be asked to complete an NSSP Health and Exposure History Enrollment Survey. The easiest way to enroll for an initial exam or to schedule a rescreening exam is to call 1-866-812-6703. You can enroll in the program over the phone. You can also email NSSP@orau.org to get started. Visit the NSSP website <https://orau.org/nssp> for more information.

In Memoriam: January – March 2023

Note: SRSRA Board members obtain these names from local newspapers. The information cannot be obtained from site contractors. If you would like your deceased loved one included, please send us their name via our website, email at srsra@lscog.org or leave a message at (803)508-7065.



James Anthony Barr Sr	Aiken	David Robert Best	Evans
George Olin Boatwright	North Augusta	George Henry Bowers Sr	Barnwell
Thomas Eugene Brock	Aiken	John Allen Burnett	North Augusta
Hazel Peeler Campbell	Aiken	Barbara Buzhardt Chapman	Beech Island
Willie Etheredge	Cope, SC	William Frank Fender	Lugoff, SC
Kenneth Dean Findley	Jackson	William E Gainey	Williston
Louie Don Grice	Williston	Lewis Anthony Hall	Aiken
David W Hayes	Aiken	Michael Henry Hillman	Aiken
Cherri Holton Hopkins	North Augusta	Thomas Henry Johnson Sr	Augusta
Nokomia Fay Wilson Joyner	Barnwell	William L Kulp Jr	Wilmington DE
Carlos Abel Laserna	Fort Worth TX	Michael J Lees	Aiken
Charles Noble Bennett Lide	Aiken	Jerry O'Neal Marshall	Farragut TN
Phillip Eugene McBeath	North Augusta	Robert Lee Medlock	Graniteville
Ruby Broadwater Myers	North Augusta	Jerry O'Leary	Aiken
Harold D Knuckles,	Gainsville VA	James S Parrish Sr	Aiken
Ronald Blake Paulos	Augusta	John Pierpoint	Aiken
David K Poole Sr	Salley	Billy Neal Price	Spring Hill TN
Mary Stroud Raney	Walterboro	Thomas Haggard Rice Jr	Allendale
Sandra Pauline Richardson	Aiken	Joane Arledge Rikard	North Augusta
Terrel G Roberts	Aiken	John Heyward Still	Barnwell
Allen Samuel Snell	Aiken	Billy Joe Sprouse	Aiken
John Lewis Stallings Jr	Jackson	William Sheppard Stevens Jr	North Augusta
Jessie Donald Turner	Belvedere	Hugh McLean Walker Jr	North Augusta
Larry Chester White	Aiken	Henry Edgar Williamson Jr	Warrenville
James Chester Woeber	Aiken	Leo F Zimmerman	Aiken

Gas Card Winner

The second gas card winner for this issue is Deborah Lard. This SRSRA member has won a \$50 gas card courtesy of the SRSEA and SRSRA. Please text or call Bob Hottel (803 221-4248) or email (abhottel@bellsouth.net) within 30 days to claim your gas card! Please verify your home address when you contact Bob.



United Way Campaign



SRS employees have a long history of participating in the United Way Campaign and members of our SRSRA proudly carry on that tradition. The SRSRA United Way campaign kicks off August 25th marking SRSRA's more than 8 years of support. We offer members the opportunity to contribute directly to the United Way through our SRS Retiree Association. If you live in South Carolina or Georgia, watch for pledge forms arriving in your mail soon!

SRS Retiree Association (SRSRA) Annual Meeting Minutes

April 25, 2023, USCA Etherredge Center; Aiken, SC

Call to Order and Opening Remarks – Gene Dixon, SRSRA

The meeting was called to order at 1:00 pm. The following contributors were recognized for their support: our SRSRA members, the SRS Employee Association, Savannah River Nuclear Solutions, Savannah River Mission Completion, and the Battelle Savannah River Alliance. The Lessie Senior & Youth Center and staff, and WJBF were also recognized for their support for our meetings.

The mission of the SRSRA is to advocate for retiree pension and medical benefits, provide support of SRS retirees, ensure retiree benefits and needs are visible to the broader community, and support current and future missions of the SRS.

The SRSRA Board of Directors (BOD) has given voice to retiree concerns and issues with those who can affect change. We meet regularly with DOE and all SRS prime contractors. We request their consideration and influence in providing SRS pension and health benefits that support a healthy and dignified retirement. To give this voice a positive impact, we must show strength, viability, and visibility. We must have a growing membership and willing volunteers. The BOD wants every retiree to join the SRSRA to increase our strength through numbers. Reach out to a retiree who may not know about the SRSRA and let them know about the organization and the work that we do. The BOD is grateful for your membership.

SRS Update – Michael Budney, SRS Manager, DOE-SR

Mr. Budney provided an update on the SRS budget, current mission priorities, and retiree support. The Administration's FY2024 budget request includes \$1.739B for SRS-EM. Key SRS-EM mission priorities include 1) continue disposition of tank waste; 2) continue Saltstone Disposal Units construction; 3) maintain H Canyon in a high readiness state; 4) construct a new Emergency Operations Center; 5) direct funding of SRS legacy pension; and 6) Payment In Lieu of Taxes, community, and regulatory activities. SRNL (operated by BSRA) is transitioning to a separate entity. It will operate as a Federally Funded R&D Center, allowing it to expand its business base.

The overall SRS funding profile is 47% EM, 51% NNSA, and 2% Work for Others. The NNSA's mission is increasing, while EM's is flat near term. The SRS landlord authority is, therefore, transitioning from EM to NNSA, with transition to be completed in 2025. There will be no impact to Site employees. Recruitment and hiring for open positions will continue.

There has been a concerted effort to bring the SRS Pension Plan funding to 100% funded. Through a change to annual level funding instead of ERISA (minimum required funding), the SRS Pension Plan is now almost 100% funded. The DOE values the work and contributions of SRS retirees and is committed to continued engagement and open dialogue with the SRSRA and working together to find solutions to issues through active participation in the SRSRA Annual Meetings and quarterly meetings with the SRSRA Executive Committee, accessibility to the SRS Contractors Benefits Team for information and assistance, continuous improvement on claims filing and reimbursements, ensuring pension obligations are met, and advocating for the SRSRA Resource Center. DOE-SR pays attention to what you, the retirees, say and request.

SRSRA Resource Center (RC) Update – Don Stevenson, SRSRA

The SRSRA RC provides free employee benefit assistance to SRS retirees by working with retirees and their families, SRS prime and benefits contractors, and Medicare providers. Services include assistance in selecting and enrolling in Medicare insurance plans and in filing reimbursement claims. The RC also offers monthly Age-In Training sessions and in-person appointments.

The SRSRA worked with the SRS Benefits Team to establish tiered annual stipend allocations as well as two stipend increases. Since RC inception through 3/2023, 1044 participants have attended Age-In Training sessions, over \$3.9M in Health Retirement Account claims have been processed, and 3667 prescription drug plan reviews have been conducted resulting in over \$3.2M in savings for retirees.

Questions and Answers Session - Moderator: Gene Dixon, SRSRA; Panelists: Paradio Maith, DOE; John Greenquist and Cary Holbert, SRNS; John Veldman, Don Stevenson, Dave Fauth, SRSRA.

Previously submitted questions were answered. A summary of the questions and answers provided follows:

Tax Documents

- What calendar date can retirees expect to receive tax documents, e.g., W-2 and 1099? SRS documents always seem to be late.

Answer: Tax documents are mailed by January 31. Contact the SRNS Customer Service Center (service-center@srs.gov or 803-725-7772) for address changes.

Cost of Living Adjustments COLA)

- Inflation has exceeded 5%; health care costs are rising even faster. When can the retirees expect to receive COLA increases in pensions and health care stipends? It's been over 20 years since we have received a pension adjustment.

Answer: Obtaining a pension adjustment/increase is the SRSRA's highest priority activity. We have submitted a request through the formal process for a 9% pension increase. The request was forwarded by the SRNS Benefits Team to the actuary to determine the amount of funding that would be needed for the 9% pension increase. The actuarial analysis result was that \$141M would be required to fund this increase. The increase request and actuarial analysis have been forwarded to DOE Headquarters. The additional monies must either be included in the budget appropriation request or added to funding bills. The SRSRA BOD is contacting staffers of our representatives in SC and GA to initiate these discussions.

Pension Fund

- DuPont always set aside a certain amount of money above the ERISA minimum for pension funding. In the years following, those dollars were diverted to mission work. When will they be restored?

Answer: DOE set up an insurance contract and deposited the estimated pension liability into that account. That account is a DOE asset. When DuPont calculated the pension contribution from SRS, DOE would pay from this fund. By October 1988, there was \$1,357M in that account. In April 1989, as part of the transition from DuPont to WSRC, DOE contributed \$725M from the account for the pension liability of terminated vested DuPont employees. Then DOE took another \$246M from the account and transferred it to DuPont to transfer to the WSRC pension fund. That deposit overfunded the pension by 39%. No additional contributions were needed/made for several years. That left \$386M in the account. In the 1990s, DOE had immediate funding issues. DOE weighed those needs and chose to draw from the remaining \$386M asset to pay for the mission/operational needs which included some of the required pension contributions during that time.

Pension plan discussions among SRSRA, DOE, and our representatives have been a driving force in changing from annual ERISA minimum required contributions to annual level funding contributions to the plan. As a result of these level funding contributions, our pension plan is now almost 100% funded.

Health Care Insurance Decisions

- What is the best way for retirees, or pre-retirees, to learn about optimized health care insurance decision-making? Are there classes? Is there one-on-one counseling? How do I make it happen?

Answer: The SRSRA website and our Facebook page provide information and a forum to interact on issues. The SRSRA offers monthly Age-In Training at the Lessie Price Senior and Youth Center in Aiken. Either contact the SRSRA Resource Center or use the "Contact" button on the SRSRA website to contact us for enrollment. The SRSRA Resource Center also provides counseling during the Medicare Drug Plan Open Enrollment period.

SRNS informed us that the RightOpt contract (through Conduit) will end in September 2023. SRNS is working to set up a new vendor for this process. Communications to follow.

SRSRA Membership

- How do I know if my SRSRA membership dues are current? How do I pay my dues? How do I become a member?

Answer: SRSRA membership is by calendar year, irrespective of when dues are paid during the year. In February we send out year dues reminder letters to those who have not yet renewed their annual membership. You can contact the Resource Center or use the “Contact” button on the SRSRA website to ask if your membership is current. The newsletter is only sent to paid members, so if you are not receiving the quarterly newsletter, your membership is not current.

ORA/SRSEA (SRS Employee Association)

- What is the status of the ORA? What happened to all the money after the site was sold?

Answer: The SRSEA (formerly ORA) is an independent organization. The store is indefinitely closed. The organization is currently restructuring. The SRSRA continues to receive funding from the SRSEA for gas cards and the Resource Center.

Personal Benefits Issues

- How can members contact the appropriate SRS offices/people with unique/personal benefits issues?

Answer: Contact the SRNS Customer Service Center at 803-725-7772 or e-mail service-center@srs.gov and your request will be forwarded to the right person for response.

WageWorks

- How do we contact someone who can advise/resolve WageWorks claims problems and issues?

Answer: You can try to call Health Equity/WageWorks directly and ask to speak to a supervisor. The SRSRA Resource Center will also work with you on documentation needed by WageWorks to resolve your issue.

SRSRA Annual Meeting

- Why haven't the SRSRA annual meetings been occurring regularly? When is the next meeting?

Answer: The annual meetings were temporarily halted due to the pandemic and our need to be consistent with the requirements of our venue. The meetings were re-initiated on 4/25/2023. The next annual meeting is currently scheduled for 4/18/2024.

United Way

- How does the SRSRA fit in with UW donations?

Answer: The SRSRA has conducted a member solicitation for United Way for the eight plus years. The monies go directly to the United Way. The donations are one-time contributions. Look for the form on the last page of our October newsletter.

Energy Employees Occupational Illness Compensation Program (EEOICPA)

- Where can we obtain information about EEOICPA?

Answer: Go directly to our district Department of Labor (DOL) Division Energy Employees Occupational Illness Compensation (DEEOIC) office. The group is independent, very helpful and competent. They will lead you through the process that includes a dose reconstruction and a medical diagnosis needed for the “white card”. The DOL “white card” provides the healthcare benefits related to the diagnosis. Contact information is as follows:

Savannah River Resource Center (Department of Labor)
1708 Bunting Drive
North Augusta, SC 29841
803-279-2728 or 866-666-4606

There are a lot of organizations commercially offering “assistance” with forms. Please be aware that these companies have a monetary stake in your compensation. They do not offer anything above what you will get free from the district office listed above.

SRSRA Newsletter

- How do we get on distribution for the SRSRA newsletter or change our address?

Answer: The newsletter is sent to all current SRSRA members. To change your address, either contact the Resource Center or use the “Contact” button on the SRSRA website and provide the new contact information.

General Business – Gene Dixon, SRSRA

- The minutes of the 2019 SRSRA Annual Meeting were approved.
- The proposed Board of Directors slate was approved.

Door Prize Drawings – Gene Dixon, SRSRA

The following ten members were randomly selected to receive \$100 gas cards: Ken Brooks, Kelly Ackeman, Shirley Patterson, Ken Green, Bruce Cadotte, Wade Bickford, Andy Cwalina, Ronnye Eubanks, Phil Zapp, and Gary Driesen.

Adjournment – Gene Dixon, SRSRA

The meeting was adjourned at ~ 2:30pm.

The next SRSRA Annual Meeting is planned for April 18, 2024.

Gas Card Winner

The third gas card winner for this issue is Minnie B. Maddox. This SRSRA member has won a \$50 gas card courtesy of the SRSEA and SRSRA. Please text or call Bob Hottel (803 221-4248) or email (abhottell@bellsouth.net) within 30 days to claim your gas card! Please verify your home address when you contact Bob.



Photos from the Member Meeting





Benefit Contact Information

- ✦ **SRS Benefits Service Center at the Site:** HR, payroll and benefits questions. Currently no live answer; the SRS Message Line will take your information for a return call.
803-725-7772 (local area SC and GA) 800-368-7333 (toll free) service-center@srs.gov
- ✦ **SRSRA Resource Center:** 803-508-7065 Message Line srsra@Lscog.org
- ✦ **Transamerica Pension and 401K:** 866-288-3257 www.transamerica.com/portal/srsretire/
- ✦ **RightOpt** (MyMedicareAdvocate/GetInsured) 877-591-8904 www.rightoptretiree.com/srs
- ✦ **HealthEquity** (WageWorks) 877-924-3967: www.participant.wageworks.com
- ✦ **Medicare Helpline** 800-633-422: www.medicare.gov
- ✦ **Prudential Life Insurance** 844-494-4778: (Company Control Number/Access Code = 51945) www.prudential.com/mybenefits. Or call your SRS or SRMC Benefits Center for updated account access information.
- ✦ **Blue Cross/Blue Shield of SC:** 800-325-6596: <http://www.southcarolinablues.com>
Option 1 for Medical, Option 2 for Dental, Option 3 for Pre-Cert/Med Authorization
- ✦ **DuPont Retirees Life Insurance:** 800-775-5955
- ✦ **DuPont Retiree Medical with Via:** 866-322-2864: <https://my.viabenefits.com/>
- ✦ **Corteva Agriscience** for other DuPont Benefits: 800-775-5955
- ✦ **DuPont Retirees Contact Information** for other benefits:
<http://www.retiree.dupont.com/our-company/retirees/contact-us.html>
- ✦ **Social Security** 800-772-1213 <http://www.ssa.gov> Aiken: 866-275-8271

